

What it is

QAX360 is Nagarro's tailored quality assurance maturity assessment'that provides a **360° view of your QA organization.** It evaluates people, processes, tools, and technologies to identify strengths and gaps to help you build a scalable, reliable, and future-proof QA setup.

QAX360 identifies the causes of defects leaking into production, automation inefficiencies, and organizational bottlenecks—delivering comprehensive analytics and proven improvement strategies to optimize your quality assurance processes.

Why you might need this

Does your QA organization face questions like:



Why do we continue to find defects even after all the testing?



Is our automation too rigid or outdated?



Could our release cadence improve with better team structure?

We'll help you answer these questions and improve your QA setup even more through our assessment.

What you'll get



A maturity profile based on **4 QA levels,** from Reactive to Optimized



A gap analysis across **6 core QA dimensions,** from planning to execution



A roadmap with **clear actions** tailored to your QA organization



A **toolkit** of templates, KPIs, and assets to accelerate implementation

How it works

The Healthcheck is a structured, collaborative assessment that adapts to the size and complexity of your organization. We guide you through three value-driven phases:

DISCOVER	CREATE	DELIVER
Understand your QA ecosystem	Design your tailored roadmap	Deliver results and next steps
Explore current business SDLC and testing processes	Identify improvement areas in planning, execution, tools, people, and processes	Present key findings and priority recommendations
Review how advanced technologies (AI, Automation) are integrated into QA	Define concrete action items aligned with your maturity level	Finalize the roadmap and ensure stakeholder alignment
Conduct interviews and working sessions with key stakeholders	Co-create a roadmap with timelines and milestones	Equip your team with templates and assets to begin transformation
Clarify context, goals, and challenges	Benchmark against industry best practices.	Gather feedback, confirm priorities, and hand over all deliverables

QAX360 is built on trusted models – TPI Next®, TestSPICE, TMMi®, ISTQB® and ISO9001 – with a clear focus on real-world use cases, complemented by Nagarro's practical expertise. We don't just benchmark — we tailor, guide, and enable lasting change.

Let's take your QA to the next level.

Contact us at aqt@nagarro.com