nagarro

Make meaningful connections with your customers.
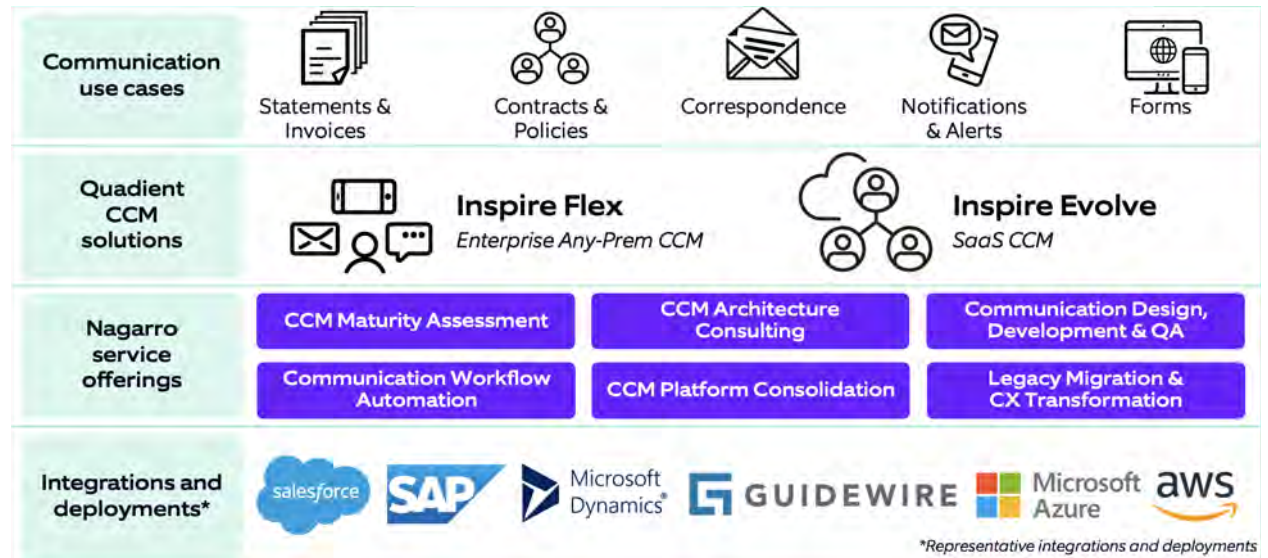
Enabling intelligent communications automation to deliver best-in-class CX

Nagarro brings you fast, frictionless, personalized, and consistent communications across channels, backed by Quadient Inspire – a market-leading CCM solution (Customer Communications Management). With over two decades of experience in creating and delivering robust, personalized, compliant customer communications solutions, we are a trusted global delivery partner for Quadient.

Together with Quadient, we enable organizations to enhance their customer experiences by enabling users to create, manage and deliver tailored, compliant communications across digital and print channels. We have delivered breakthrough solutions for leading organizations worldwide (in domains like financial services, insurance, public sector, utilities, telecommunications, and more) and helped them embrace a customer-centric mindset.

Our CCM expertise helps improve customer communications, increase customer satisfaction, and boost profitability

Communication use cases	Statements & Invoices	Contracts & Policies	Correspondence	Notifications & Alerts	Forms
Quadient CCM solutions		Inspire Flex *Enterprise Any-Prem CCM*		Inspire Evolve *SaaS CCM*	
Nagarro service offerings	CCM Maturity Assessment		CCM Architecture Consulting		Communication Design, Development & QA
	Communication Workflow Automation		CCM Platform Consolidation		Legacy Migration & CX Transformation
Integrations and deployments*	salesforce	SAP	Microsoft Dynamics	GUIDEWIRE	Microsoft Azure / aws

Representative integrations and deployments

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Success Stories - Happy customers are our biggest advocates!

Modernizing insurance correspondence

We developed a series of new correspondence documents in Quadient Inspire for one of the largest US-based -non-profit health insurers. The new document templates streamlined the delivery of the insurer's document library in six languages. We helped the client save USD 1M and improved efficiency by 3x.

Migrating entire customer communications

We collaborated with one of the largest US-based life insurance groups to migrate all their customer communications from OpenText xPression to Quadient Inspire. The migration spanned 18 months and involved documents for 89 insurance products and 1,300 correspondence documents. The solution helped them achieve a modern architecture, an omni-channel delivery, generate dynamic and personalized content, and optimized costs.

Automating library of complex reports

We helped create data-driven graphics to visually represent students' entrance test results taking college entrance exams (for a leading global education consulting and test services provider). Using Quadient Inspire, our team visually improved and automated the entire library of complex reports and enabled multi-channel distribution. We also trained and mentored their technical staff to become self-sufficient.

Migrating for productivity gains and better ROI

We worked as a trusted advisor for a leading American mutual insurance group. We helped them convert more than 1,700 documents from OpenText xPression to Quadient Inspire for easier maintainability, lower technical debt, and productivity gains. We completed the project six months ahead of schedule, maximizing ROI and eliminating license costs.

Numbers that matter

10+
Years of Quadient Inspire delivery experience

50+
Quadient Inspire projects completed successfully

300+
Quadient Inspire certifications

About Nagarro

In a changing and evolving world, challenges are ever more unique and complex. Nagarro helps to transform, adapt, and build new ways into the future through a forward-thinking, agile, and caring mindset. We excel at digital product engineering and deliver on our promise of thinking breakthroughs. Today, we are 19,500+ experts across 35 countries, forming a Nation of Nagarrians, ready to help our customers succeed.

For more information, visit
www.nagarro.com