



# **Disclaimer**

The information contained in this document is provided as of the date of its publication and is subject to change without notice.

This presentation contains preliminary figures and forward-looking statements. Forward-looking statements may be identified by words such as "expect", "forecast", "anticipate", "intend", "plan", "believe", "seek", "estimate", "will", "target" or words of similar meaning. These statements are based on the current views, expectations, assumptions and information of the management of Nagarro, of which many are beyond Nagarro's control. Forward-looking statements involve known and unknown risks and uncertainties, and therefore actual results, performance or events may differ materially from those described in such statements due to, among other things, changes in the general economic and competitive environment, risks associated with capital markets, currency exchange rate fluctuations, changes in international and national laws and regulations, in particular with respect to tax laws and regulations, and other factors. All forward-looking statements only speak as of the date when they

The figures presented for Q3 and 9M 2023 are unaudited.

were made and Nagarro does not undertake any obligation to update any of the forward-looking statements.

Gross profit, gross margin, adjusted EBITDA and adjusted EBITDA margin are non-IFRS/non-GAAP financial measures. These and other non-IFRS/non-GAAP financial measures may not be comparable to similarly titled measures presented by other companies, nor should they be construed as an alternative to other financial measures determined in accordance with IFRS or other GAAP. You are cautioned not to place undue reliance on any non-IFRS/non-GAAP financial measures included herein. Please find further explanations regarding our financial key performance indicators in chapter "Section A – V. Financial Performance" in the Annual Report 2022 of the Company. These documents are available under the following internet link <a href="https://www.nagarro.com/en/investor-relations/financial-reports-and-publications">https://www.nagarro.com/en/investor-relations/financial-reports-and-publications</a>

Due to rounding, numbers presented in this and other documents may not add up precisely to the totals provided and percentages may not precisely reflect the absolute figures to which they refer.



# Nagarro at a glance





Fast-growing, scaled, diversified, digital engineering leader with a full-service portfolio



Differentiated organization design based on entrepreneurship and global teams



A global company domiciled in Germany



19,000+ Nagarrians across 36 countries



Diverse and loyal blue-chip customer base, 1,000+ customers across 63 countries



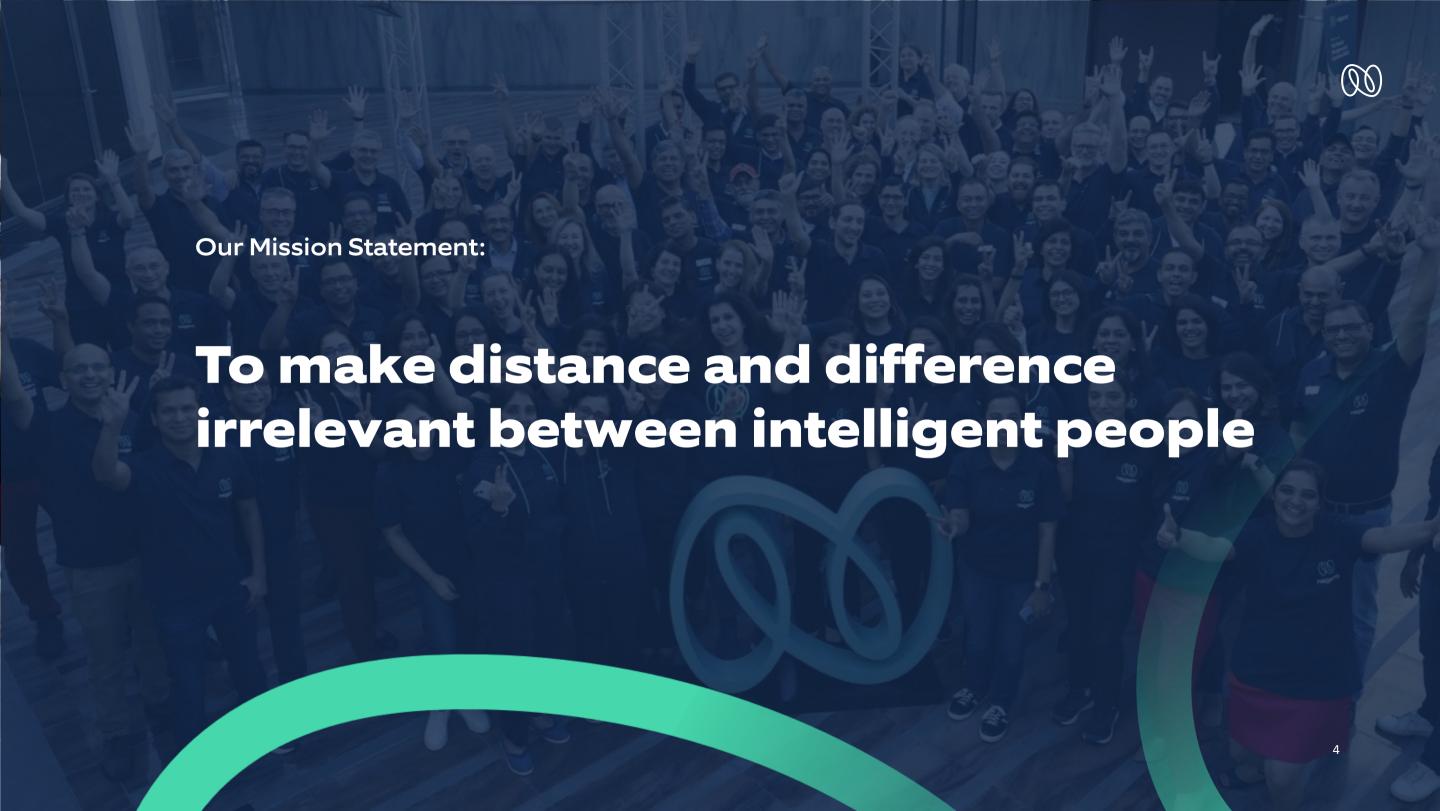
Strong results through "CARING" core values

### **FY 2022**

- €856 million revenue
- 56.8% YoY revenue growth
- 48.0% YoY constant currency revenue growth
- 39.3% YoY organic constant currency revenue growth
- 28.9% gross margin
- 17.3% adj. EBITDA margin

### FY 2023 Guidance

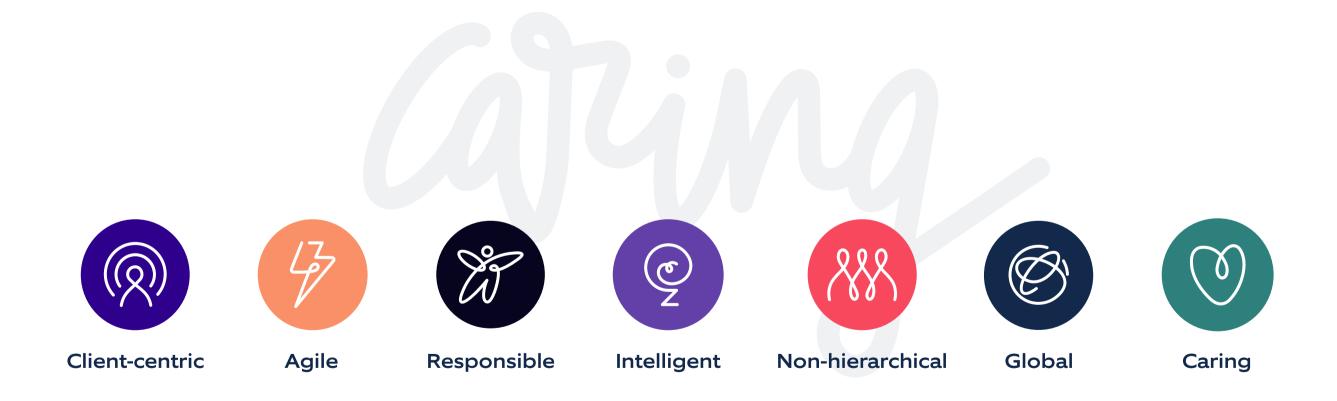
- €915 million revenue not including future M&A
- 26% gross margin
- 13% adj. EBITDA margin





# Our core values: a magnet for talent

Caring is our superpower...





# A global company with no single HQ



# **36 countries**

with registered offices

# Over a dozen nationalities

in senior management

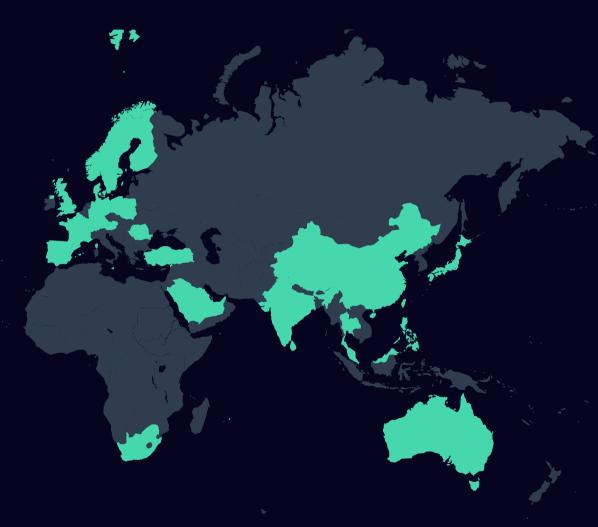
nericas	EMEA Regio

Canada Columbia Ecuador Mexico US

Poland Austria Bahrain Portugal Denmark Romania Finland Saudi Arabia Spain France Sweden Germany Switzerland Hungary Malta South Africa Mauritius UAE UK Norway

### Asia

Australia
China
India
Japan
Malaysia
Philippines
Singapore
Sri Lanka
Thailand
Taiwan
Turkey

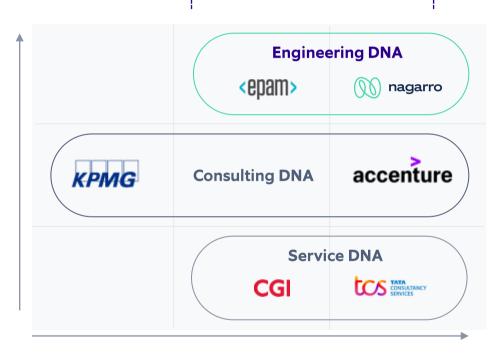


Data as of Q4, 2023

# Differentiated market positioning

### Al-led transformation for our clients

Excellence in digital product engineering to "change the business"



### **Superior:**

- Client intimacy
- Rapid prototyping
- Agile development
- Lean, small-team culture
- Architecture and code quality
- Use of new technologies
- Product management

Excellence in enterprise services to "run the business"



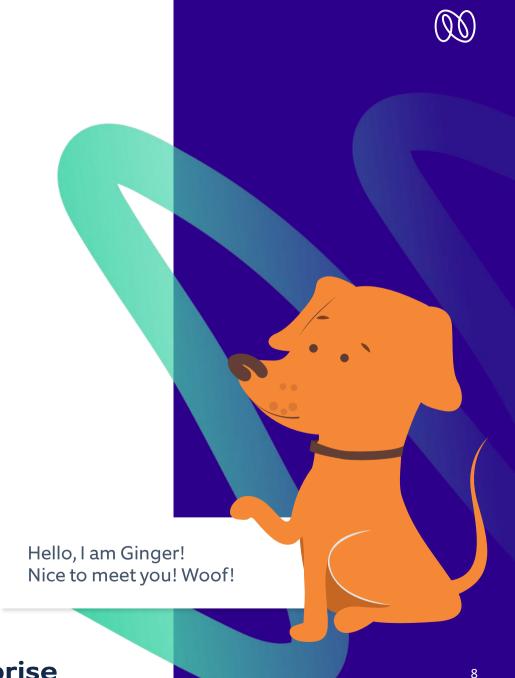
# **Ginger Al**

Meet Ginger, the conversational AI solution for organizational performance and alignment

### **About**

Ginger AI is an all-in-one workplace companion that revolutionizes the way employees consume information and perform day-to-day tasks by harnessing powerful nudge patterns, Generative AI, and NLP-based analytics, thereby enhancing efficiency and agility.

- Eliminates silos with easy access to information
- Enables org alignment with proactive communication
- Boosts productivity using actionable insights
- Reduces overheads through intuitive workflows
- Amplifies agility through streamlined integrations



Ginger AI builds upon the vision of the Fluidic Enterprise



# Nagarro's Genome Al designed keeping in mind micro-data signals, next-gen Al and enterprise needs

Gen-Al, LLMs, Knowledge Graphs and Foundational-Al models to drive playbookbased automation across the ecosystem!

Available toolkits like customer-experience 360, supply-chain 360 etc.





# Nagarro's Al partnership with Abdul Latif Jameel Group

Our Al-driven automotive lead management solution developed for ALJ Motors awarded the best Al use-case in World Al show in Dubai (May 2023)

"...Thank you for pushing boundaries with us. #Nagarro ...Looking forward for more success"

Hesham Saad Al Ghamdi Group Chief Data & Analytics Officer ALJ Group

"...many thanks to Hesham for saluting Nagarro's role in the win..."

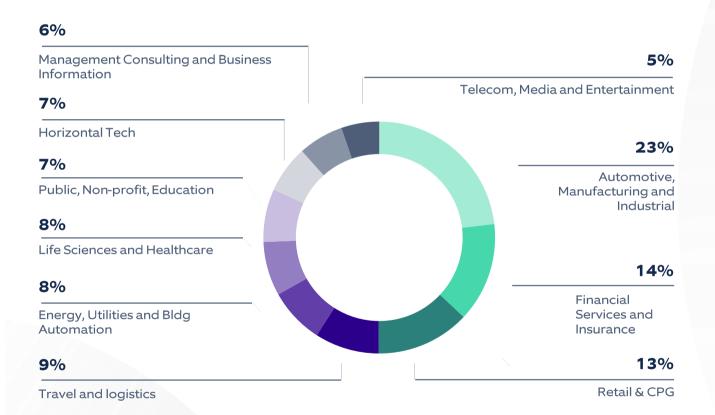
Manas Human Co-founder, Nagarro



# **Diversified across industries and clients**



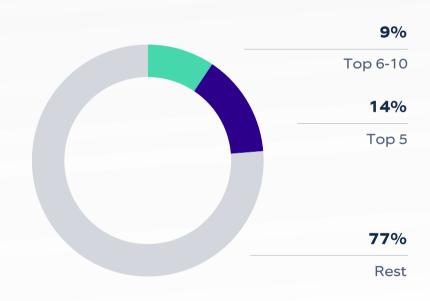
## **Revenue by industry**



Revenue by industry is based on the company's own classification of each client (or its corporate group) by industry Each corporate group is counted as a single customer

Percentages are individually rounded and may not add up to 100%

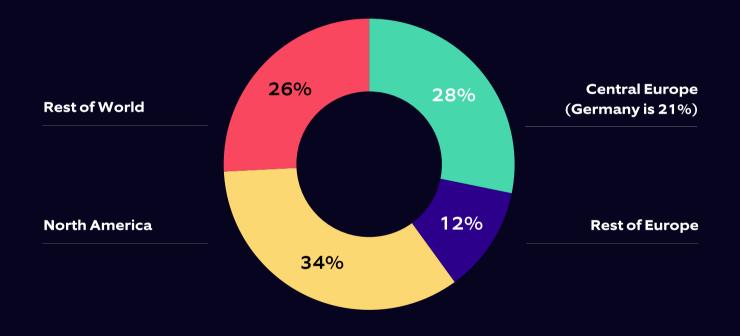
## **Revenue by customers**



# Global opportunities served with global talent



## Revenue by client region



### Personnel worldwide



19,182

Total professionals, of which...



17,728

Professionals in engineering

# Working with the leaders in each industry



### **Automotive, Manufacturing and Industrial**



### **Travel and Logistics**



### Telecom, Media and Entertainment

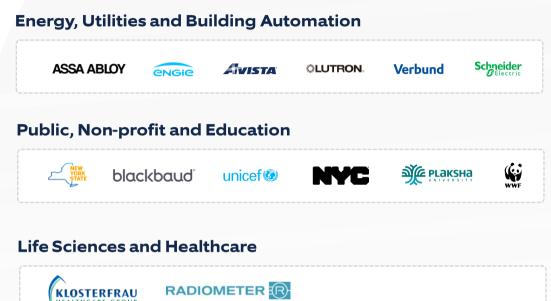


### **Retail and CPG**



### **Financial Services and Insurance**









### **Management Consulting and Business Information**



# Large client base to develop over time



Data from acquired entities is included from date of acquisition; 2023 data is TTM as of Sep 30, 2023





# Why customers choose us

Nagarro's "Enterprise Agile" mindset, processes and organization design deliver:

- Enterprise-class robust engineering
- Agility in projects, agility in adapting to changing business and technology environments
- Expertise across industries and regions



# Powered by a unique org design and culture

# Virtual, global organization

rather than a federation of national orgs or legal entities

# **Emphasis on autonomy and choice**

via internal marketplaces, not top-down decision making

# Flat, entrepreneurial management

50+ top-level leaders, >25% of them entrepreneurs

# Proprietary "business operating system"

embedding the org design and the culture





# Open, global culture drives post-merger integration and synergies





Bringing the target's capabilities to the world, bringing global capabilities to the target's clients

# **ESG@Nagarro**



### **Key ESG focus areas**



### **Environment**

- Climate action
- Sustainable digital engineering
- Zero waste to landfill
- Responsible water management
- Responsible sustainability awareness



### Social

- Diversity, equity and inclusion
- Talent development
- Health and well-being
- Local welfare initiatives



### Governance

- Information security and data privacy
- Business integrity and ethics
- Sustainability governance
- Sustainable procurement

We are centered on cultivating an authentic and organic culture of thinking and doing good through our CARING value system

### Alignment with Global Guiding Principles

WOMEN'S EMPOWERMENT PRINCIPLES





### Our Sustainability Assessment Performance







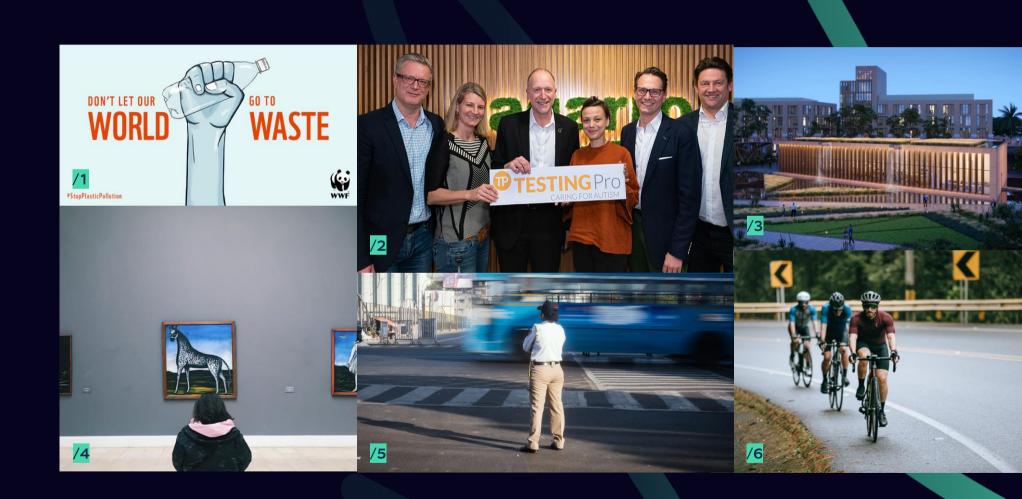


Bronze Medal



# Socially responsible around the globe

- With WWF against singleuse plastic
- 2. Testing Pro for people with autism
- 3. Incubating a university
- 4. Making art accessible
- 5. Saving lives via road safety(India Vision Zero -Safer Streets. Safer Cities.)
- 6. Organizing car-free days





# Q3 + 9M

2023

# Q3 2023, described



# Highlights

6.6% YoY constant currency revenue growth, 2.3% YoY organic CC

Clients remain very engaged, high levels of client satisfaction

**Expansion of offerings, including next-gen AI tools** 

Improved cash conversion

**Cost streamlining efforts continue** 

Improved ESG standing, Bronze Medal rating by EcoVadis

# Q3 2023, by the numbers



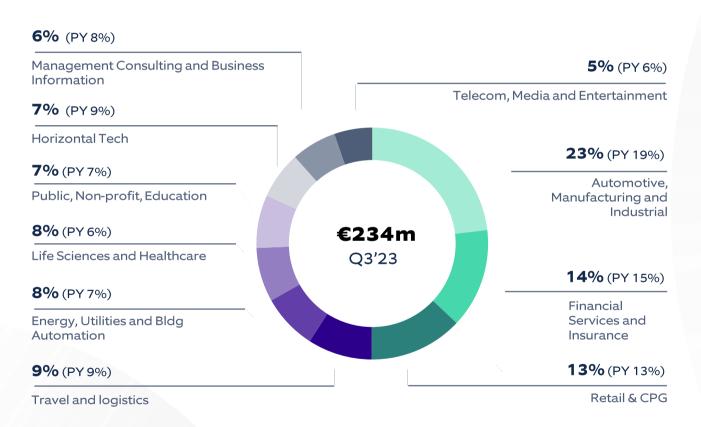
€234m revenue	2.8%  QoQ revenue growth in constant currency	6.6%  YoY revenue growth in constant currency	23.9% gross margin	€32.0m adjusted EBITDA
Industries' Yo Y	growth range	Segments' YoY growth range		14%
29%	-26%	21%	-15%	Top 5 client revenue
life sciences and healthcare	horizontal tech	rest of world	North America	
			Guidance	
€92m	176	67	601 F	12.00/-
Cash balance	> € 1m accounts TTM	NPS	~€915	~13.0%
			2023 revenue*	2023 adjusted EBITDA margin

<sup>\*</sup> Guidance issued on Aug 11, 2023; based on that day's currency exchange rates and not including later acquisitions

# Diversification across industries and clients



### Revenue by industry



Revenue by customers



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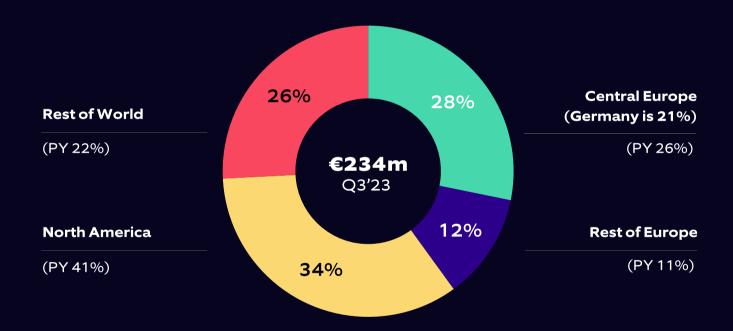
Numbers in brackets represent previous year (PY) data, i.e. for Q3'22

Percentages are individually rounded and may not add up to 100%

# Rest of World leads growth



## Revenue by client region



### Personnel worldwide



19,182

Total professionals, of which...



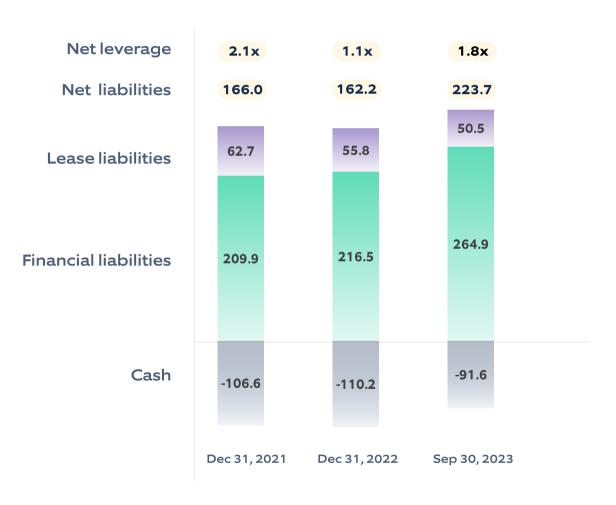
17,728

Professionals in engineering

# **Net liabilities and cash flows**







Financial liabilities include drawdown on syndicated credit facility, working capital facilities, bank loans, and liabilities from factoring.

Net leverage is calculated as net liabilities divided by LTM Adjusted EBITDA

### Cash flow €m



# **Capital allocation**





# Strategic bolt-on M&A

- Synergistic, strategic M&A with small targets
- Focus on 'client-access'
- Conservative purchase price with larger portion paid as earn-outs over multiple years
- Full integration into Nagarro brand, systems, and culture



# Opportunistic share buyback

- Buybacks during periods of relative under-valuation
- May-Aug '23: 350,000 shares for ~€30mn



# Sustainable debt levels

 Optimal use of debt for financing growth while retaining sustainable leverage levels



### No dividends

- Retention of all available funds & future earnings to support operations and to finance future growth
- No dividends planned in the near future



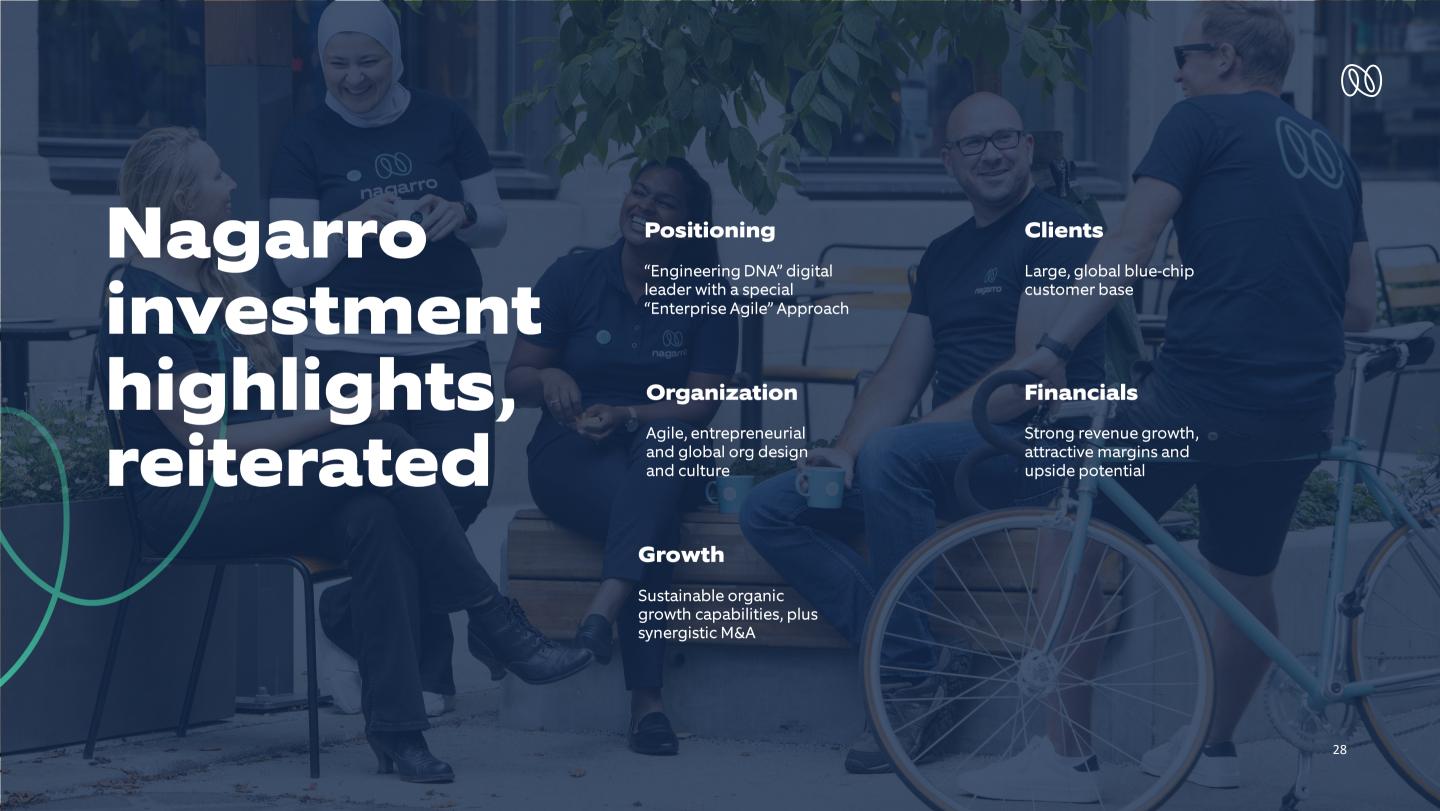
### Low capex

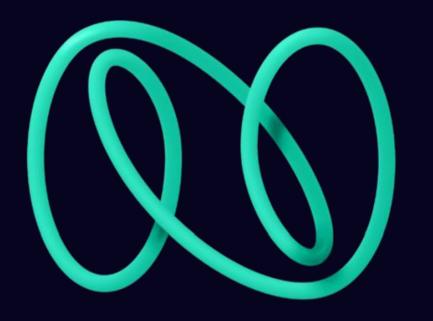
 Asset-light low capex model

# Outlook

	2023 target	Medium-term target
Revenue	~€915m	~20% YoY organic growth
Gross Margin	~26%	
Adjusted EBITDA	~13%	Rising to 18% in 2026







# Thank you