- 4. Field environment analysis
- 5. Field environment testing
- 6. Product as a Service
- 7. Product copyrights
- 8. Product development
- 9. Product digital twin

**SMARTER** 

**SERVICES** 

10. Product features

management

management

11. Product material

.... And many more

12. Raw material analysis

13. User behaviour analysis

- 2. Expiration date management
- 3. Forecasting
- 4. Incoming goods management
- 5. Inventory optimization
- 6. Inventory tracking
- 7. Part kitting
- 8. Picking operations
- 9. Procurement automation

# INBOUND LOGISTICS

- 1. Bidding management 10. Procurement transparency
  - 11. Put away operations
  - 12. Quotation management
  - 13. Real time location system
  - 14. Track & trace
  - 15. Warehouse training
  - .... And many more

# ASSEMBLY & MANUFACTURING

- 11. Process optimisation
- 2. Data management
- 3. Design drawing mapping
- 4. Energy management

1. Advanced scheduling

- 5. Labelling
- 6. Master production scheduling modelling
- 7. Monitoring asset's health
- 8. Non-conformance management
- 9. Order prioritization
- 10. Performance management

- 12. Product testing
- 13. Production digital twin
- 14. Production planning
- 15. Production workflow
- 16. Query & guide management
- 17. Shop floor monitoring
- 18. Tools tracking
- 19. Worker safety
- 20. Workers training
- .... And many more

# MAINTAINENCE & REPAIR

- 10. Service part management 11. Spare part management
- 12. Tools management
- 13. Worker safety
- .... And many more

## MARKETING

- 1. Comparative analysis
- 2. Competitor analysis
- 3. Customer opinion mining
- 4. Digital product catalogue
- 5. Digital store
- 6. E-catalogue
- 7. E-commerce platform development
- 8. Information management
- 9. Lead management
- 10. Marketing analytics

- 11. Marketing notifications
- 12. Marketing training
- 14. Media spend analysis
- 15. Personalised product
- 16. Price forecasting
- 17. Product as a Service
- 18. Product demonstration
- 19. Product discovery
- 21. Product recommendation
- .... And many more

# OUTBOUND LOGISTICS

- 1. Delivery management

- 5. Guided movement inside a warehouse
- 6. Lot tracking
- 7. Material management
- 8. Optimize cargo packing in
- 9. Pallets management

- 12. Product shelf life
- delivery
- 14. Shared storage management
- 15. Shipment management
- 16. Warehouse management

- 1. Alerts and notification
- 2. Asset inspection
- 3. Component compliance
- 4. Defect detection
- 5. Guided inspection
- 6. Inspection training
- verification
- 8. Product information management
- 9. Product quality matrix

- 10. Quality management
- 12. Quality reporting
- 14. Remote inspection

1. Alerts & notification

assignment

3. Guided repair

7. Quality checks

9. Remote repair

5. Operator training

8. Real time actuation

2. Automatic WO creation &

4. Maintenance management

6. Predictive maintenance

- 15. Scheduled quality analysis
- 16. Shop floor inspection
- .... And many more



### **SALES**

- 1. Account planning
- 2. Audience analytics
- 3. Contactless banking 4. CRM & loyalty management
- 5. Customer management 6. Customer opinion mining
- 7. Dealer management
- 8. Dealer training
- 9. Document parsing 10. Lead management

- 11. Notification to customer
- 12. Omni channel experience 13. Payment experience
- 14. Personalised offers
- 15. Personalised recommendations
- 16. RFP and RFQ response
- 17. ROI calculation
- 18. Sales training
- 19. Sales transparency
- .... And many more

# **INSTALLATION**

- 1. After installation verification
- 2. Customer feedback system 3. Field service management
- 4. Fleet status
- 5. Guided installation
- 6. Installation quality check
- 7. Installation training 8. Remote installation
- 10. Site project management
- 9. Site inspection
- .... And many more

### **AFTER SALES**

- 1. After sales service training
- 2. Automatic language detection
- 3. Customer complaint management 12. Remote diagnostics 4. Customer feedback digitization
- 5. Customer feedback system 6. Customer portal
- 7. Customer queries resolution
- 8. Dynamic dialog management 9. End of life management
- 10. Operator training

- 11. Periodic maintenance
- service
- 13. Remote maintenance 14. Spare part management
- 15. Vendor management 16. Vendor performance matrix
- 17. Warranty management .... And many more



- 1. Access control
- 2. Dealer onboarding
- 3. Document management
- 4. Enterprise data reporting
- 5. Fleet onboarding
- 6. Incident reporting 7. Industrial security
- 8. Leave management
- 9. Performance incentives
- 10. Personnel performance evaluation

- 13. Remote auditing
- 14. Short-term resource planning
- 15. System integration
- 17. Vendor selection management



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- 13. Media planning

- 20. Product marketing system

- 2. Dispatched goods management
- 3. Fleet mapping
- 4. Fleet parking management management

- containers

- 10. Product packing
- 11. Product replacement management
- 13. Route optimization for
- .... And many more

Q INSPECTION & QUALITY

- 7. Product configuration

- 11. Quality of raw material
- 13. Quality training

**SMARTER SERVICES** 

### **OTHERS**

- 12. Product licencing services
- 16. Vendor payment management
- 18. Waste management
- .... And many more