

General terms and conditions

for trainings conducted by Nagarro GmbH

1. General

These general terms and conditions apply to all public training courses and seminars (hereinafter referred to as „training“) offered by NAGARRO GmbH, Vienna (hereinafter referred to as „NAGARRO“). Additional or deviating agreements must be made in writing.

2. Fees

2.1 Public trainings

All prices quoted are in Euro and do not include the statutory value-added tax. The following services are included in the participation fee: Provision of the necessary materials and training rooms for the duration of the training, provision of the training contents in accordance with the training description, all necessary training documents subject to availability in German or English, beverages during breaks and lunch (for all-day on-site events) and a personalized confirmation of participation. All other costs, such as travel and accommodation costs for on-site trainings, are not included in the training fees. Early Bird bonus: The early booking price is valid up to 6 weeks before the start of the training.

2.2 In-house and individual trainings for companies

For in-house trainings, the individually agreed prices between NAGARRO and the customer shall apply.

3. Registration/conclusion of contract

Registration must be made in writing or electronically to NAGARRO. NAGARRO will then send the client a registration confirmation with all relevant information, conditions, and costs for this business case. The registration is binding when the client receives a written confirmation from NAGARRO. The person is bound to NAGARRO's registration, 14 days after its receipt. If the customer does not receive a written confirmation from NAGARRO until then, the customer is not bound to this registration. The confirmation by NAGARRO is always subject to the provision that the minimum number of participants is reached. If the number of registrations by the registration deadline is less than the minimum number of participants, a written cancellation of the course will be sent by e-mail after the registration deadline. Deadline for registration: 2 weeks before the start of the course.

4. Cancellations by the client

4.1 Public trainings

For cancellations received by NAGARRO in writing no later than 4 calendar weeks before the start of the seminar, NAGARRO will charge a cancellation fee of 20%. In the event of cancellations by the client that are received by NAGARRO in writing later, but no later than two calendar weeks before the start of the seminar, a cancellation fee of 50% of the agreed training fee will be charged. Cancellation requests received later will unfortunately not be considered. The full training fee must also be paid in the event of complete or partial non-participation.

4.2 Transfers

The customer may at any time rebook for another available training course equivalent to the cancelled training course. In this case, the cancellation fee does not apply. The due date for the training fee of the originally booked course remains the same. Any overpayments will be refunded.

4.3 Substitution of participants

The client is entitled at any time to name a substitute participant instead of the agreed training participant.

5. Terms of payment

The invoice is issued two weeks before the start of a public training course. The amounts shown in the invoices are to be paid without deduction within 14 days of receipt of the invoice.

6. Changes/postponements/rejections by NAGARRO

NAGARRO is entitled to modify the seminar contents to a reasonable extent. Should a training or workshop be cancelled due to illness of the trainer, force majeure or other unforeseeable events, NAGARRO is not entitled to hold the event. In such cases, NAGARRO cannot be held liable for reimbursement of travel and accommodation expenses, loss of working hours or for indirect damages, in particular loss of profit or third-party claims. Of course, NAGARRO will endeavor—wherever possible—in such cases to meet the client's needs through appropriate measures. NAGARRO also reserves the right to cancel a training if the number of participants is too less. In this case, you can choose to participate in another training course or receive a full refund.

7. Property right

The documents handed over within the scope of the training are exclusively intended for the personal use of the training participant and remain the property of NAGARRO until the training fee has been paid in full. The use of the documents for the information of third parties, the passing on to third parties as well as the duplication is not permitted. In particular, the copyright regulations of the manufacturers and owners apply. Possibly photos/films will be taken during the training, which also show the actions of the participants. NAGARRO owns the rights to these photos/films and their use for commercial purposes. Participants' consent to the use of these materials will be actively sought during the course.

8. Data protection

NAGARRO stores the information you provide when you register solely to process your training participation and to contact you before, during and after the training. NAGARRO does not make your personal data available to third parties for use.

9. Disclaimer

NAGARRO shall not be liable for loss or damage of any items brought to training unless the loss or damage of such items is due to at least gross negligence on the part of NAGARRO. Similarly, the liability for personal injury is excluded. The customer acknowledges that NAGARRO shall not be liable for accidents occurring on the customer's way to and from the seminar location.

The seminar location is any place where NAGARRO, together with the clients of a seminar, carries out activities of any kind and wherever. In the case of seminar rooms in a building, the client's route begins and ends at the general entrance to the seminar rooms.

10. Other

The place of performance and jurisdiction for all claims and legal disputes arising from the contractual relationship is Vienna.

Nagarro GmbH
Am Europlatz 2, 1120 Wien

www.nagarro.com
trainings.at@nagarro.com
+43 1 4095890

UID ATU66025669
FN 353783w, Handelsgericht Wien
Firmensitz Wien

Erste Bank
IBAN AT45 2011 1294 3836 6200
BIC GIBAATWWXX

